



Covid-19 Refund Policy:

- ***Rink closure*** – In the event that skating sessions/classes are canceled due to an arena shut down (COVID or otherwise), an ice credit will be issued for all Gateway members.
- ***Absence due to COVID self-quarantine/isolation*** – A credit will be considered for package skaters (including Junior Academy) that require to quarantine or self-isolate, due to COVID symptoms or positive results. Makeup sessions will be at the discretion of the Director.
- ***Canskate/Star Prep*** – up to a maximum of 2 sessions may be credited to your Uplifter account for self-quarantining/isolating, at the Executive's discretion on a case-by-case basis. Any requests for credits must be done so in writing.

NO CASH CREDITS WILL BE GIVEN FOR ANY REASON

Please forward any questions or requests to: contact@gatewayskatingclub.org